

【About Retailers】

The Giant bicycles you have purchased meet the current high-quality industrial standards. However, for further safety, regular inspections and maintenance are necessary. Please make full use of the experience and knowledge of a Giant authorized retailer for these inspections and maintenance tasks. If you have any questions or concerns about your bicycle, please consult the retailer promptly. Additionally, any repair or adjustment work should be conducted by a professional bicycle mechanic. When looking for a nearby Giant authorized retailer, please refer to Giant's website or contact the following information.

Giant Co.,Ltd

2-44-3 Kosugi Gotencho, Nakahara-ku, Kawasaki-shi, Kanagawa 211-0068

Phone: 044-738-2200

【Quality Assurance Regulations】

1 . Warranty Coverage

Giant Co.,Ltd (hereinafter referred to as "Giant") offers warranty repairs, as specified in this certificate, to customers who have purchased our bicycles and encounter defects arising from manufacturing or materials when used under normal conditions as per the instructions in our product manual. This warranty repair is provided at no cost and is exclusively available to customers who have purchased new products from Giant authorized retailers. Warranty repairs, which may include part replacements or repairs, are conducted through Giant authorized retailers where the product was purchased, and any replaced parts become the property of our company. Please note that products purchased through channels such as online sales are not eligible for warranty repairs at Giant authorized retailers. Products purchased through channels other than authorized dealers (e.g., private sales or auctions) are not covered by our quality assurance.

Unless explicitly stated otherwise, all warranty coverage not listed here is limited to the replacement of defective parts with parts that Giant, at its sole discretion, deems equivalent or of greater value. In no event shall Giant be liable for any direct, indirect, or consequential damages, including but not limited to injuries, damage to property, economic losses, and more, whether arising from contract, warranty, negligence, product liability, or any other legal theory.

2. Warranty Period

Warranty of lifetime for-

- The bicycle frame, except on models intended for downhill purposes.

Warranty of ten years for-

- Rigid forks.

Warranty of three years for-

- Frames on models intended for downhill purpose.

Warranty of one year for-

- Paint finish and decals.
- All other original parts, including rear shock linkages, but excluding non Giant Brand parts, suspension forks, and rear shock parts, suspension forks, and rear shock absorbers shall be covered exclusively by the stated warranty of their original manufacturer.

However, this does not apply to items mentioned in clauses 4 and 6.

The warranty periods presented here do not guarantee the service life of the product.

3. The following costs are the responsibility of the customer:

- (1) Replacement or repair of parts not covered by the warranty (consumable parts).
- (2) Costs associated with inspections, maintenance, cleaning, etc.
- (3) Repairs conducted at Giant authorized retailers other than the one of purchase.
- (4) Any associated costs resulting from the failure of warranty repair parts (including travel expenses for on-site repairs when requested, and any consequential damages).

4. Consumables (Not Covered by Warranty)

Items considered consumable and not covered by the warranty include tires, tubes, valves, rim tape, spokes, nipples, chains, grips, flaps, bar tape, end plugs, wires, brake shoes and pads, lever pads, rubber pedals, dynamo rubber rollers, frame pump valves, wire harnesses, cages, bags, dress guards, cords, toe clips, straps, small screws, nuts, electrical components, light bulbs, dry batteries, tools, suspension oil, elastomers, link bushings, and other items that are subject to wear and tear or considered consumables.

5. Conditions and Procedures for Claiming Warranty

- (1) To receive warranty services, present your bicycle and warranty certificate at the Giant authorized retailer from which you purchased the bicycle. Warranty repairs cannot be provided without the warranty certificate.

- (2) Whether the repair is eligible for warranty coverage (either free or paid) will be determined based on the content of the quality assurance certificate. The bicycle and the quality assurance certificate will be examined at the Giant authorized retailer from which the bicycle was purchased, and the decision will be made accordingly.
- (3) The warranty certificate is void if it lacks required information, stamps, or if the wording has been altered.
- (4) The warranty is only available to the original purchaser of the product.
- (5) Lost warranty certificates will not be reissued.
- (6) This warranty certificate is applicable to bicycles used within Japan with engraved frame numbers. Exporting the bicycle will terminate the warranty.
- (7) For warranty inquiries and repairs, please consult the Giant authorized retailer where you made the purchase. Any fees associated with warranty repairs performed at retailers other than the one of purchase are the responsibility of the customer.
- (8) Please have your bicycle undergo an initial check (within 2 months or before reaching 100 km) and subsequent annual regular checks. These inspections are subject to charges.
- (9) In the case of requesting on-site repairs, the travel expenses for the repair technician will be charged.

6. Items Not Covered by the Warranty

The following failures resulting from the circumstances below will not be covered by the warranty:

- (1) Failures resulting from collisions, falls, riding on curbs, falling into ditches, or other incidents due to negligence, mistakes, accidents, etc.
- (2) Natural wear and tear and deterioration that occur during normal use.
- (3) Failure to perform the scheduled inspections specified by the company (initial check within 2 months, and subsequent annual checks).
- (4) Failures caused by inadequate or incorrect maintenance and servicing.
- (5) Alterations to the bicycle's specifications made after the time of purchase.
- (6) Modifications, repairs, or improper adjustments made by the owner (such as improper adjustment of saddle position or seat post extension).
- (7) Damage or failures resulting from fires, earthquakes, floods, lightning strikes, pollution, salt damage, or other natural disasters and geological changes.
- (8) Recognized as normal wear and fatigue of parts, as defined by the company, and

considered consumables.

- (9) Use exceeding legal requirements and the usage limits specified by the company (exceeding maximum load capacity, carrying two adults, etc.) (Giant genuine carrier's maximum load capacity: the weight indicated in the carrier's instruction manual) (Maximum load capacity for non-Giant genuine carriers: up to 15 kg combined, with a maximum of 5 kg on the front).
- (10) Races or similar heavy use, commercial or off-road usage outside the normal scope of bicycle riding. This includes usage in any situation not in accordance with the instruction manual, commercial usage, usage in any type of competition (not limited to bicycle races), bicycle motocross races, stunt riding, jumping using sections like ramps, and similar activities or events requiring such riding practices.
- (11) Changes occurring over time, such as paint surface, chrome surface, color fading of plastic parts, etc.
- (12) Use in rental bicycles or by unspecified large groups of users.
- (13) Sensory phenomena that do not affect functionality (such as noise or vibrations).
- (14) Punctures caused by external factors such as nails, glass, sharp stones, and debris.
- (15) Damage or defects in paint, discovered after the bicycle has been used even once.
- (16) All matters not covered by the quality assurance regulations. Giant will not provide any warranties other than those explicitly mentioned or not mentioned here as warranties. All warranties, including those related to product value and fitness for a particular purpose, not explicitly stated here, will only be applicable during the warranty period specified herein.

7.Repair Procedures

For repairs beyond the warranty period, please feel free to consult the Giant authorized retailer where you made the purchase.

8.Parts Holding Period

Even after the warranty period has expired, we keep certain functional spare parts to maintain performance. However, when a new model is introduced, we will perform repairs (replacement) with the new model. Please be aware that in addition to the cost of parts, repairs may involve labor and travel expenses, so kindly consult with the Giant authorized retailer beforehand.

9. Legal Responsibility

This warranty certificate guarantees free repairs within the specified period and conditions stated in this document. Therefore, this warranty certificate does not limit the liability under civil or commercial law.

10. Security Registration

When making a purchase, we recommend registering your bicycle for security at the Giant authorized retailer. Security registration is mandatory by law. Please note that security registration is subject to a fee.

11. For Foreigners

To foreign residents in Japan, please have someone who can understand the contents of this instruction manual explain it to you.

以下は、日本語のオリジナル版と英訳文の対比です。

【販売店について】

ご購入いただきましたジャイアント製の自転車は、現在の高い品質基準をクリアしています。しかしながら、さらなる安全のためには、定期的な点検と整備が必要となります。この点検、整備作業には、ジャイアント正規販売店の経験と知識を存分にお役立てください。もしご自分の自転車について、なにか疑問や気になる点がございましたら、早急に販売店へご相談ください。また修理や調整などの作業は、プロの自転車整備士の手により行われるようにしてください。お近くのジャイアント正規販売店をお探しになる際は、ジャイアントのホームページを参照いただくか、下記までお問い合わせください。

株式会社 ジャイアント

〒211-0068 神奈川県川崎市中原区小杉御殿町 2-44-3

代表電話 044-738-2200

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【品質保証規定】

1. 保証内容

株式会社ジャイアント(以下ジャイアント)は、お買い上げいただきました自転車を当社取扱説明書にしたがった通常の使用状態で、製造上もしくは材料に起因する不具合がございましたときは、本証の記載内容により、無償修理(保証修理という)を、ジャイアント正

規販売店で新品の製品をご購入いただいたお客様にのみ、保証いたします。保証修理は部品の交換または補修などにより、お買い上げいただきましたジャイアント正規販売店を通じて行い、交換した部品は弊社の所有となります。通信販売などでご購入いただいた商品については、ジャイアント正規販売店などで保証修理を受けることは出来ません。正規代理店以外(個人売買やオークションなど)での購入の商品は弊社の品質保証の対象外となります。

明示されている場合を除き、こちらに記載されていない全ての保証内容は、不具合のあるパーツの、それと同等かそれ以上の価値があるとジャイアントが独自に判断するパーツへの交換のみに限らせていただきます。ジャイアントは、いかなる場合においても、直接的、二次的、あるいは派生的に起こった、負傷による損害、所有物への損害、経済的な損害などを含むあらゆる損害に対し、それが契約、保証、過失、製造物責任、またその他の理論に基づくものであっても、その責任を負うことはありません。

【Quality Assurance Regulations】

1 . Warranty Coverage

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Unless explicitly stated otherwise, all warranty coverage not listed here is limited to the replacement of defective parts with parts that Giant, at its sole discretion, deems equivalent or of greater value. In no event shall Giant be liable for any direct, indirect, or consequential damages, including but not limited to injuries, damage to property, economic losses, and more, whether arising from contract, warranty, negligence, product liability, or any other legal theory.

2. 保証期間

フレーム(ダウンヒルを目的としたものは除く)・・・お買い上げの日から生涯

リジット前フォーク・・・お買い上げの日から 10 ヶ年

ダウンヒルを目的としたフレーム . . . お買い上げの日から 3 ヶ年

その他の部品 . . . お買い上げの日から 1 ヶ年

但し 4、6 項に該当するものは除きます

ここに提示する保証期間は、製品の耐用年数を保証するものではありません。

2. Warranty Period

Warranty of lifetime for-

· The bicycle frame, except on models intended for downhill purposes.

Warranty of ten years for-

· Rigid forks.

Warranty of three years for-

· Frames on models intended for downhill purpose.

Warranty of one year for-

· Paint finish and decals.

· All other original parts, including rear shock linkages, but excluding non Giant Brand parts, suspension forks, and rear shock parts, suspension forks, and rear shock absorbers shall be covered exclusively by the stated warranty of their original manufacturer.

However, this does not apply to items mentioned in clauses 4 and 6.

The warranty periods presented here do not guarantee the service life of the product.

3. 次に示すものの費用はお客様のご負担となります。

保証対象外の部品（消耗品）の交換、修理

点検、整備、清掃等に要する費用

購入されたジャイアント正規販売店以外での修理

保証修理部品の故障に起因する一切の付随的費用（保証修理を行う場合、出張修理の依頼があるときの出張費、付随的に発生した拡大被害など）

3. The following costs are the responsibility of the customer:

(1) Replacement or repair of parts not covered by the warranty (consumable parts).

(2) Costs associated with inspections, maintenance, cleaning, etc.

(3) Repairs conducted at Giant authorized retailers other than the one of purchase.

(4) Any associated costs resulting from the failure of warranty repair parts (including travel expenses for on-site repairs when requested, and any consequential damages).

4. 消耗品（保証対象外）

タイヤ、チューブ、バルブ、リムテープ、スポーク、ニップル、チェーン、グリップ、フラップ、バーテープ、エンドプラグ、ワイヤー、ブレーキ用シューおよびパッド、レバーパッド、ラバーペダル、ダイナモ用ゴムローラー、フレームポンプ用口金、ワイヤーハーネス、カゴ、バッグ、ドレスガード、コード類、トウクリップ、ストラップ、小ネジ類、ナット類、電装品、電球、乾電池、工具類、サスペンションオイル、エラストマー、リンクブッシュなど。その他消耗品の消耗、磨耗と考えられるもの。

4.Consumables (Not Covered by Warranty)

Items considered consumable and not covered by the warranty include tires, tubes, valves, rim tape, spokes, nipples, chains, grips, flaps, bar tape, end plugs, wires, brake shoes and pads, lever pads, rubber pedals, dynamo rubber rollers, frame pump valves, wire harnesses, cages, bags, dress guards, cords, toe clips, straps, small screws, nuts, electrical components, light bulbs, dry batteries, tools, suspension oil, elastomers, link bushings, and other items that are subject to wear and tear or considered consumables.

5. 保証を受けるための条件および手続き

保証を受ける場合、自転車と保証書を提示のうえ、お買い上げいただきましたジャイアント正規販売店に申し付けいただき、自転車をお持ち込みください。保証書がないと保証修理は受けられません。

修理が保証の対象になるかどうか（無償修理か有償修理か）は品質保証書の内容に基づき、お買い上げのジャイアント正規販売店にて持ち込みいただいた自転車と品質保証書を確認の上、判断させていただきます。

保証書は必要事項の記入及び捺印がない場合、または字句等が書き換えられた場合無効です。

保証は本製品をお買い上げいただいた最初の方のみが受けることができます。

本保証書を紛失されても再発行いたしません。

この保証書は日本国内で使用される自転車で、車体番号の刻印のあるものに適用されます。海外へ持ち出す場合はその時点で打ち切りとなります。

保証及び修理は購入されたジャイアント正規販売店にご相談ください。購入された販売店以外での保証修理に伴う工賃等は有償となります。

お買い上げの自転車は初期点検（2 ヶ月または 100km 到達以内）と、その後 1 年ごとの定期点検を受けてください。点検は有料となります。

修理に関し出張修理の依頼を受けたときは、その出張費を申し受けます。

5.Conditions and Procedures for Claiming Warranty

- (1) To receive warranty services, present your bicycle and warranty certificate at the Giant authorized retailer from which you purchased the bicycle. Warranty repairs cannot be provided without the warranty certificate.
- (2) Whether the repair is eligible for warranty coverage (either free or paid) will be determined based on the content of the quality assurance certificate. The bicycle and the quality assurance certificate will be examined at the Giant authorized retailer from which the bicycle was purchased, and the decision will be made accordingly.
- (3) The warranty certificate is void if it lacks required information, stamps, or if the wording has been altered.
- (4) The warranty is only available to the original purchaser of the product.
- (5) Lost warranty certificates will not be reissued.
- (6) This warranty certificate is applicable to bicycles used within Japan with engraved frame numbers. Exporting the bicycle will terminate the warranty.
- (7) For warranty inquiries and repairs, please consult the Giant authorized retailer where you made the purchase. Any fees associated with warranty repairs performed at retailers other than the one of purchase are the responsibility of the customer.
- (8) Please have your bicycle undergo an initial check (within 2 months or before reaching 100 km) and subsequent annual regular checks. These inspections are subject to charges.
- (9) In the case of requesting on-site repairs, the travel expenses for the repair technician will be charged.

6. 保証できない事項

次に示すものに起因すると判定される故障は保証いたしません。

衝突、転倒、縁石への乗り上げ、溝等への落ち込み、その他使用上の不注意、間違い、事故等により生じたもの。

通常の使用において自然に生じた磨耗および劣化。

当社が指定する定期点検を実施しなかった場合（初期点検 2 ヶ月以内、その後毎年の定期点検）

保守、整備の不備または間違いによる場合。

自転車の仕様が、購入時の状態から変更されている場合。

ご自身で改造、修理、および不適当な調整をされた場合。（サドルの固定位置やシートポストの出しすぎなどの不適当な調整）

火災、地震、水害、落雷、公害、塩害、その他天災地変による破損、故障。

部品の通常の磨耗または疲労と認められたもの。弊社が消耗品と定めたもの。

法令および弊社が示す使用の限度を超える使用。（最大積載量を超える積載および大

人の二人乗りなど) (ジャイアント純正キャリアの最大積載量: そのキャリアの取扱説明書による重量まで) (ジャイアント純正以外のキャリアの最大積載量: 前後合わせて15kgまで、但し前は5kgまで)

レースまたはそれに類する酷使、商用あるいは一般に自転車が走行しない場所での走行。自転車を通常使用とは異なる全ての状況での使用、すなわち取扱説明書に記載された使用方法に沿わない使用、商業的利用、自転車の競技に限らず全ての競技での使用、バイシクルモトクロスレース、スタント・ライディング、ランプなどのセクションを使ったジャンプやこれに準ずる走行、そしてこれらの乗り方を必要とするイベントや活動に向けた練習などでの使用。

時の経過による変化で発生したもの(塗装面、メッキ面、プラスチック部の色の退色など)。

レンタルサイクル等の不特定多数によって使用される場合。

一般に機能に影響のない感覚的現象(音や振動など)。

クギ、ピン、ガラス、切削クズ、鋭利な石などで生ずる外的理由によるパンク。

一度でも使用されたあとで発見された傷や塗装の不具合など。

本品質保証規定に記載されていない一切の事柄。ジャイアントはここで明記した、または明記していない保証以外の内容を、保証として行うことはありません。製品価値や特定の目的に対する適合性に関する事柄を含む、ここに明記されていない全ての保証は、ここに記載された保証の期間内にのみ適用されるものとなります。

6. Items Not Covered by the Warranty

The following failures resulting from the circumstances below will not be covered by the warranty:

- (1) Failures resulting from collisions, falls, riding on curbs, falling into ditches, or other incidents due to negligence, mistakes, accidents, etc.
- (2) Natural wear and tear and deterioration that occur during normal use.
- (3) Failure to perform the scheduled inspections specified by the company (initial check within 2 months, and subsequent annual checks).
- (4) Failures caused by inadequate or incorrect maintenance and servicing.
- (5) Alterations to the bicycle's specifications made after the time of purchase.
- (6) Modifications, repairs, or improper adjustments made by the owner (such as improper adjustment of saddle position or seat post extension).
- (7) Damage or failures resulting from fires, earthquakes, floods, lightning strikes, pollution, salt damage, or other natural disasters and geological changes.
- (8) Recognized as normal wear and fatigue of parts, as defined by the company, and considered consumables.

(9) Use exceeding legal requirements and the usage limits specified by the company (exceeding maximum load capacity, carrying two adults, etc.) (Giant genuine carrier's maximum load capacity: the weight indicated in the carrier's instruction manual) (Maximum load capacity for non-Giant genuine carriers: up to 15 kg combined, with a maximum of 5 kg on the front).

(10) Races or similar heavy use, commercial or off-road usage outside the normal scope of bicycle riding. This includes usage in any situation not in accordance with the instruction manual, commercial usage, usage in any type of competition (not limited to bicycle races), bicycle motocross races, stunt riding, jumping using sections like ramps, and similar activities or events requiring such riding practices.

(11) Changes occurring over time, such as paint surface, chrome surface, color fading of plastic parts, etc.

(12) Use in rental bicycles or by unspecified large groups of users.

(13) Sensory phenomena that do not affect functionality (such as noise or vibrations).

(14) Punctures caused by external factors such as nails, glass, sharp stones, and debris.

(15) Damage or defects in paint, discovered after the bicycle has been used even once.

(16) All matters not covered by the quality assurance regulations. Giant will not provide any warranties other than those explicitly mentioned or not mentioned here as warranties. All warranties, including those related to product value and fitness for a particular purpose, not explicitly stated here, will only be applicable during the warranty period specified herein.

7. 修理体制

保証期間経過後の修理についても、お買い上げのジャイアント正規販売店にお気軽に御相談ください。

7.Repair Procedures

For repairs beyond the warranty period, please feel free to consult the Giant authorized retailer where you made the purchase.

8. 部品の保有期間

保証期間経過後でも性能を維持するための補修用機能部品は一定期間保有しておりますが、新型に変わる場合は新型にて修理（交換）いたしますのでご了承ください。なお修理は部品代のほかに工賃、出張費がかかりますので、事前にジャイアント正規販売店にご相談ください。

8.Parts Holding Period

Even after the warranty period has expired, we keep certain functional spare parts to maintain performance. However, when a new model is introduced, we will perform repairs (replacement) with the new model. Please be aware that in addition to the cost of parts, repairs may involve labor and travel expenses, so kindly consult with the Giant authorized retailer beforehand.

9. 法的責任この保証書は本書に明示した期間、条件のもとにおいて無償修理をお約束するものです。したがってこの保証書は民法または商法の責任を保証書の範囲に制限するものではありません。

9.Legal Responsibility

This warranty certificate guarantees free repairs within the specified period and conditions stated in this document. Therefore, this warranty certificate does not limit the liability under civil or commercial law.

10. 防犯登録についてお買い上げの際には、ジャイアント正規販売店にて防犯登録を行ってください。防犯登録は法律により義務づけられています。なお、防犯登録は有料となります。

10.Security Registration

When making a purchase, we recommend registering your bicycle for security at the Giant authorized retailer. Security registration is mandatory by law. Please note that security registration is subject to a fee.

11. For Foreigner 在日外国人の方へ在日外国人の方は、この取扱説明書に書かれた内容を理解できる方より、説明を受けてください。

FOR YOUR SAFETY AND COMFORT, IF YOU ARE FOREIGNER WHO LIVE IN JAPAN, PLEASE ASK SOMEONE WHO UNDERSTAND THIS WARRANTY CERTIFICATE TO MAKE DETAILED EXPLANATION FOR YOU.

11.For Foreigners

To foreign residents in Japan, please have someone who can understand the contents of this instruction manual explain it to you.