



We hope you love your new products. However, if they aren't quite right, we offer a full refund if you cancel the Contract within (i) 30 days of conclusion of the Contract or (ii) within 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the Goods, whichever is later. A refund will be directed to the payment method used for the purchase.

Need to return something?

1. Pack it well

Take your time and pack everything carefully. Remove old labels and barcodes from the shipping box.

2. Fill out the model Model Cancellation & Warranty Claim Form and put into the shipping box

To exercise the right of withdrawal, please fill out this form carefully. All information is voluntary. Filling this form incompletely does not affect your rights as consumer, but the processing of your return will take longer.

3. Take the return to the postal service

Please send your returned Goods to Giant Europe B.V.
Pascallaan 66, 8218 NJ, Lelystad, The Netherlands.

Please note:

Return costs will not be covered by Giant Europe B.V. if you withdraw from the Contract under section 8 in the Conditions (giant-bicycles.com/se/termsandconditions).

Giant Europe B.V. is entitled to deduct the depreciation value from your refund in case of any diminished value of the Goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the Goods. Please also note the instructions on cancellation in section 8 in the Conditions (giant-bicycles.com/se/termsandconditions).

More information at: giant-bicycles.com/se



GEAD0010

Model Cancellation & Warranty Claim Form

Complete and return this form only if you wish to withdraw from the contract as set out in Section 8 of the Conditions (giant-bicycles.com/se/termsandconditions). I hereby give notice that I withdraw from my contract of sale of the goods identified below under Cancellation/Return

Order number:

Item code(s) to return:

Ordered on:

Received on:

Your name:

Your address:

Date:

Your signature:

Please also complete the following part of this form only if you wish to inform us a warranty claim as set out in Section 9 of the Conditions (giant-bicycles.com/se/termsandconditions).

Item code(s) to claim for warranty:

Description of the damage: