RideControl App

User Manual

Giant Manufacturing Co. Ltd

2026 V2.0

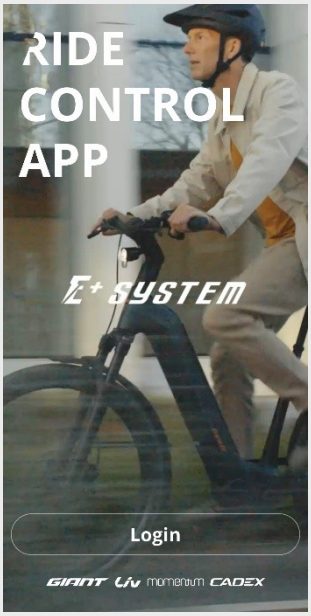
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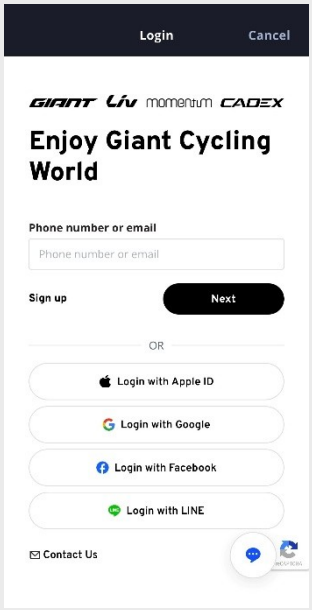
1. Signup / Login & Connect

1-1. Signup / Login

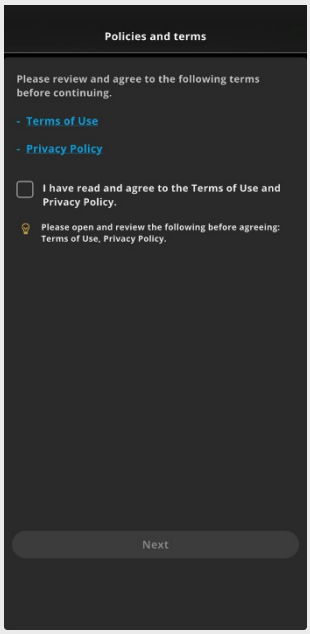
Step 1:
Tap ***Login*** with your GIANT ID or sign up a new account.



Step 2:
Log in with your registered phone number or email.
Note: If you are not able to login please tap ***Contact Us*** for customer service.



Step 3:
First-time users must review the privacy policy, agree, and tap ***Next***.

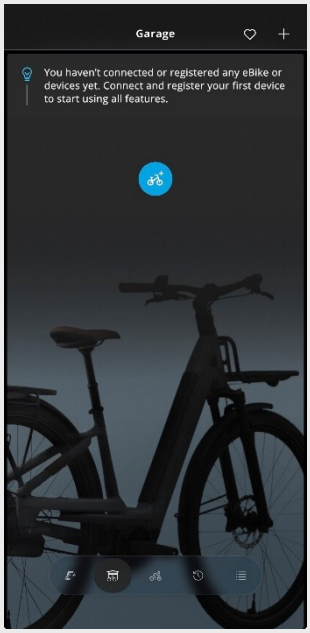


1-2. Connect Device

Step 1:

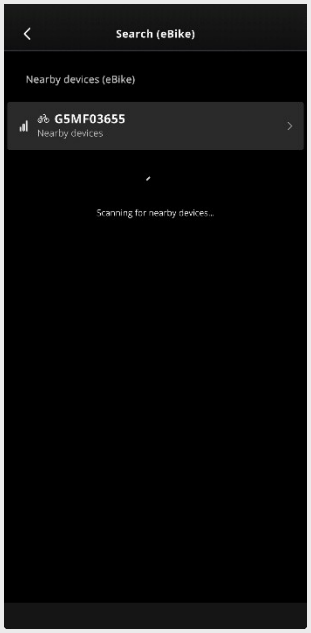
Go to ***Garage*** 

> Connected devices.



Step 2:

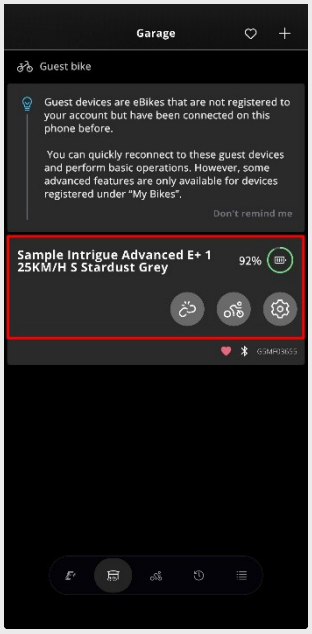
Tap ***SEARCH*** to find your bike and tap ***CONNECT*** to add your E-Bike to the list.



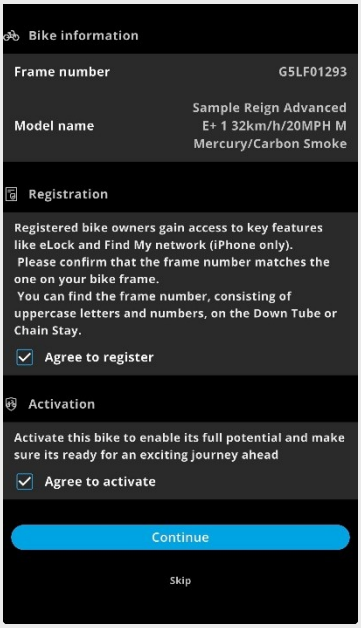
2. E-Bike Activation / Registration

2-1. Activation

Step 1:
Connect your E-Bike.

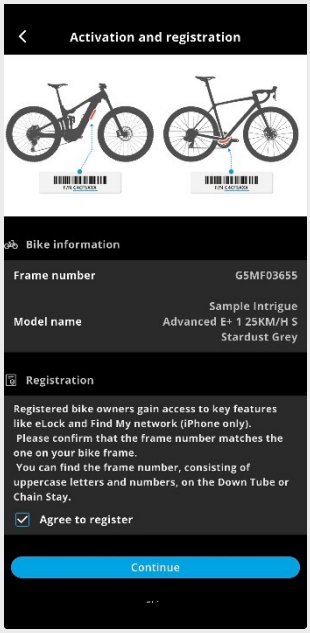


Step 2:
Tap the checkbox & ***Continue*** to activate/register.

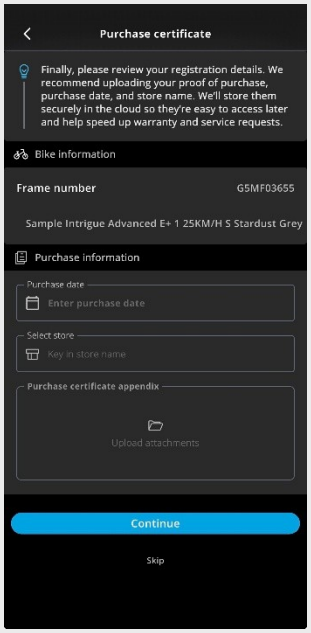


2-2. Registration

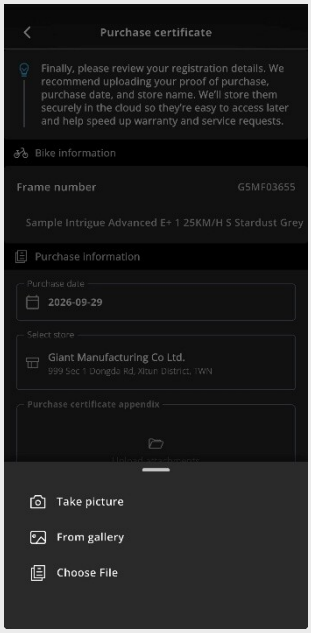
Step 1:
After activating your E-Bike, tap ***Continue*** to agree and start registration.



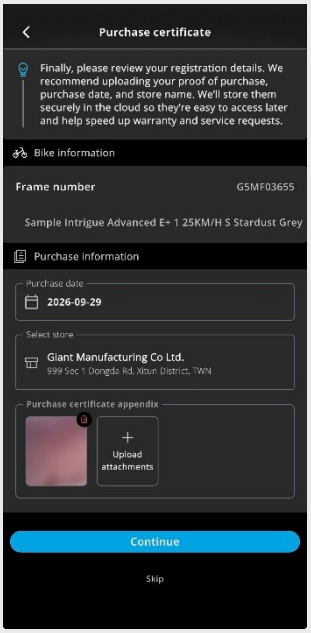
Step 2:
Enter your purchase information.



Step 3:
Upload a photo for the proof of purchase.

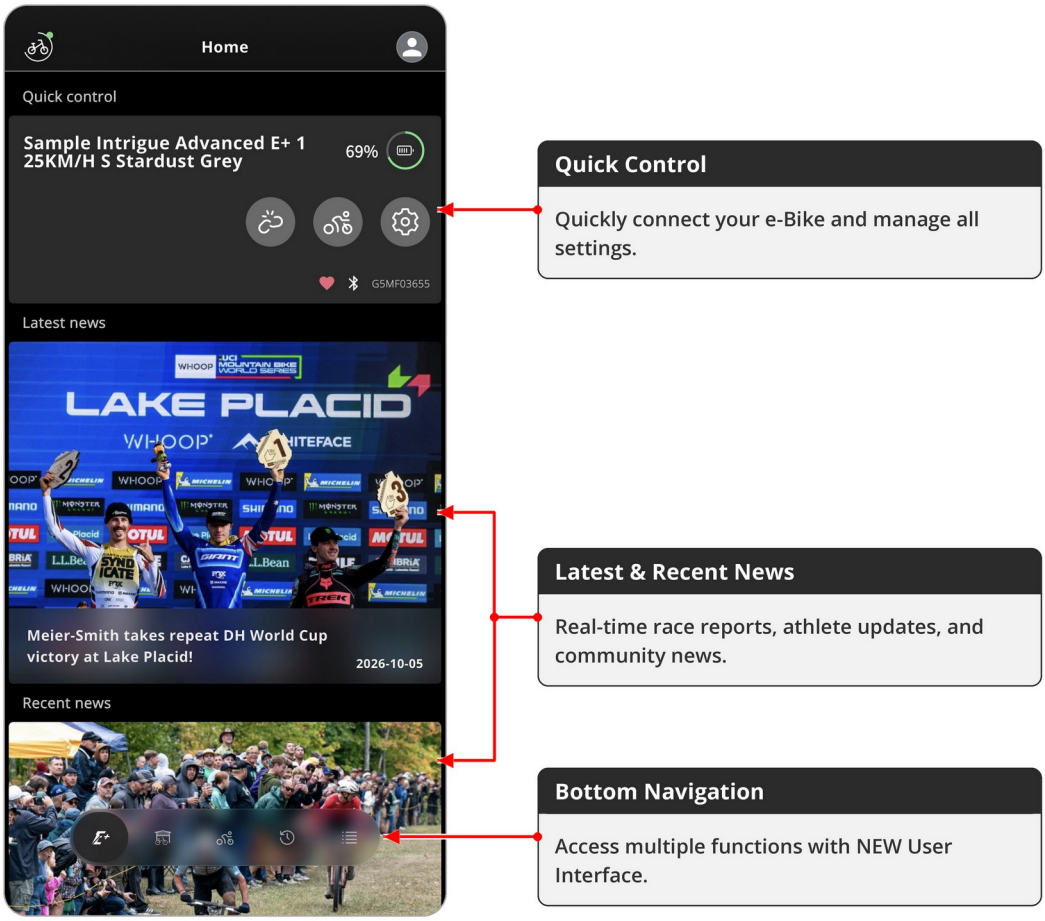


Step 4:
Tap ***Continue*** to complete the registration.



3. Getting Started with RideControl App 2.0

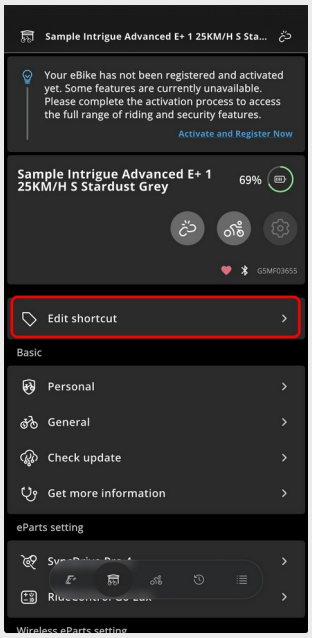
The Home page of RideControl App 2.0 gives you quick access to your e-Bike, the latest cycling news and all main functions.

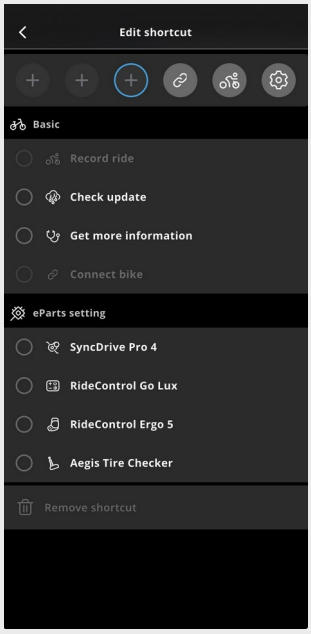


Customize Quick control:

The shortcuts in Quick control can be changed in ***Garage*** 

. Tap ***Edit shortcut*** to choose the functions you want to show.





4. Ride with RideControl App 2.0

RideControl App is your best partner to record cycling activities, it provides not only the essential riding data, but also E-Bike information like remaining range or battery level for an integrated view that is designed for all level of E-Bike riders. You can also use the navigation function which can be connected to your E-Bike display for turn-by-turn instructions.

4-1. Start / Record a Ride

Step 1:

Go to ***Riding*** 

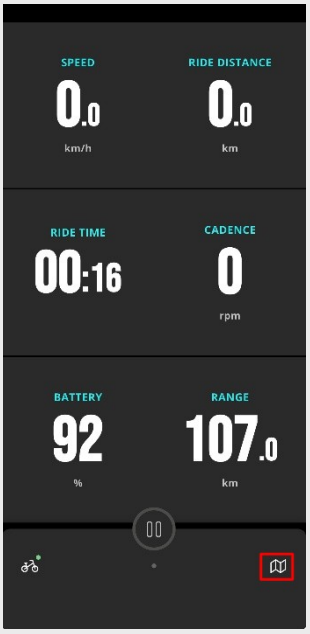
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Step 2:

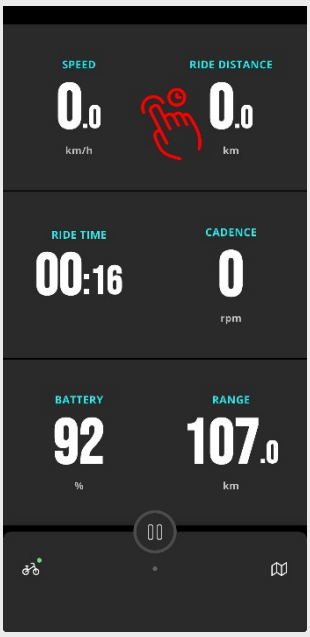
Tap the bottom section of your phone screen to switch between dashboard or map view. (Tap the  to switch back map view)

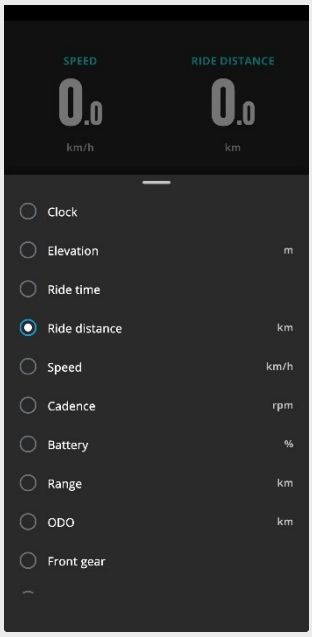




Step 3:

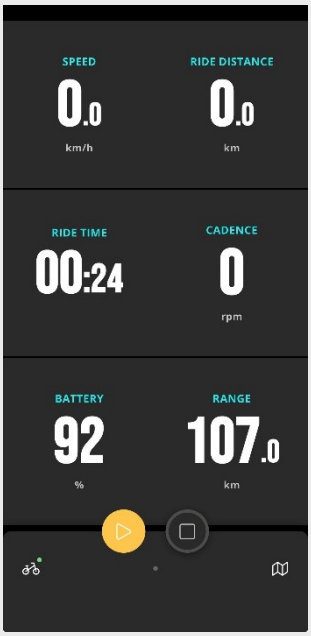
Long-tap any data field to change the displayed information.





Step 4:

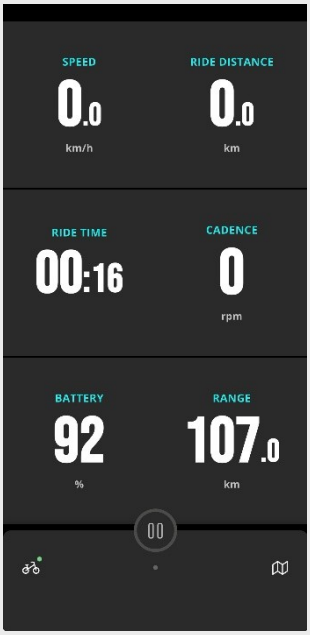
Tap the ***Start*** button  to record your activity.



4-2. Pause / Save a Ride

Step 1:

Tap the ***Pause*** button to pause the recording. Tap the ***Pause*** button again to continue.



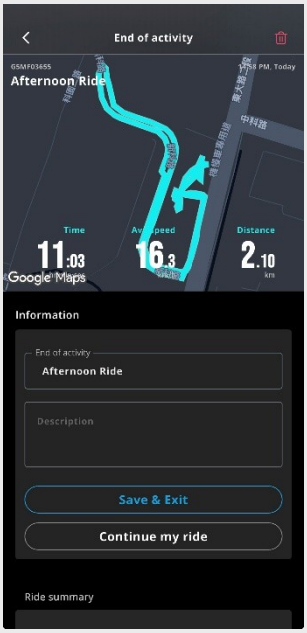
Step 2:

Tap and hold the ***End*** button to stop the ride.



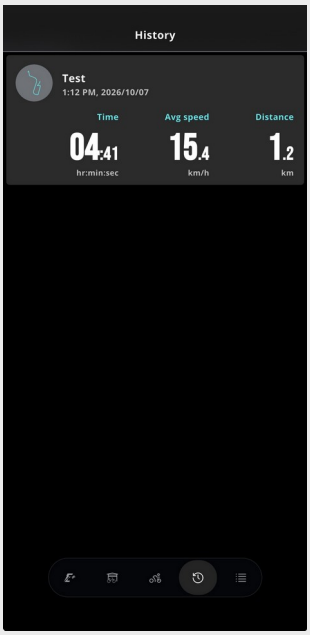
Step 3:

Edit your trip information and tap ***Save & Exit***.



Step 4:

You can find the saved riding event in ***History*** .

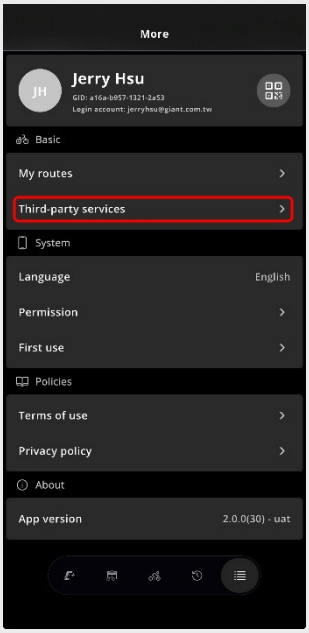


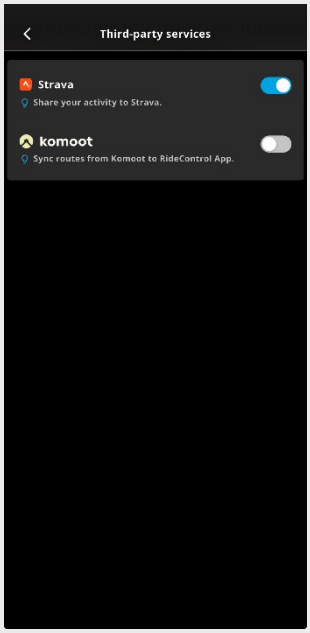
4-3. Connect to STRAVA

Step 1:

Go to ***More*** 

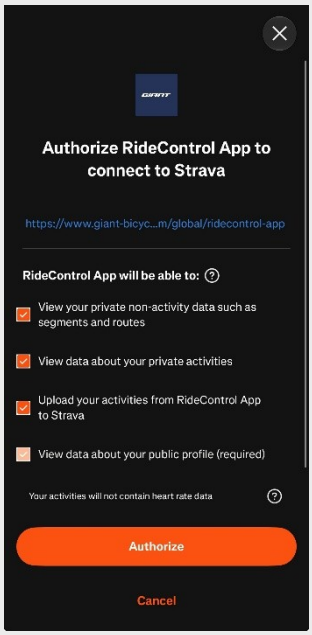
> Third-party services & Switch ***Strava*** on.





Step 2:

Authorize the connection in the STRAVA App.



5. Navigation

Disclaimer: When using RideControl app for navigation you understand the route is only for reference and might be different from the actual path, you'll be responsible for your personal care to arrive safely.

5-1. Plan your ride

Step 1:

Go to ***Riding*** 

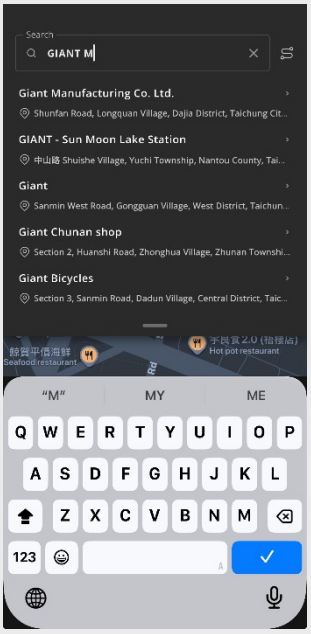
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Step 2:

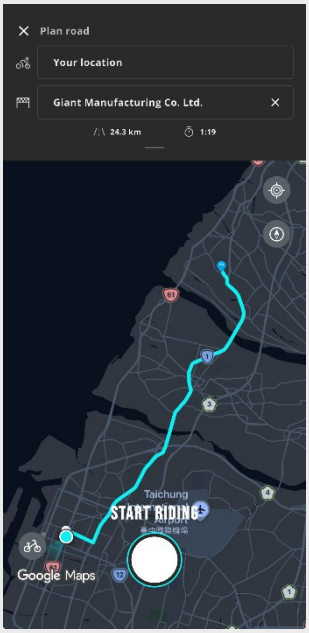
Type a destination or tap on the map.





Step 3:

Tap the ***Start Riding*** button  to begin navigation.



5-2. KOMOOT Route Planner

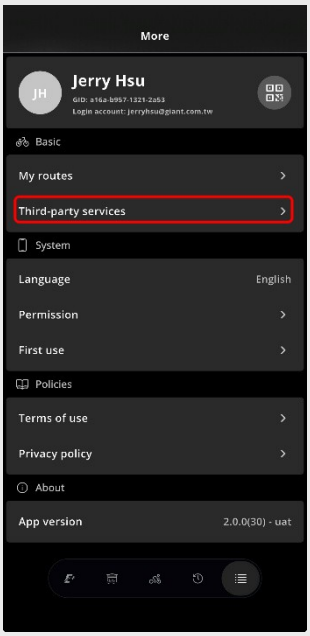
Step 1:

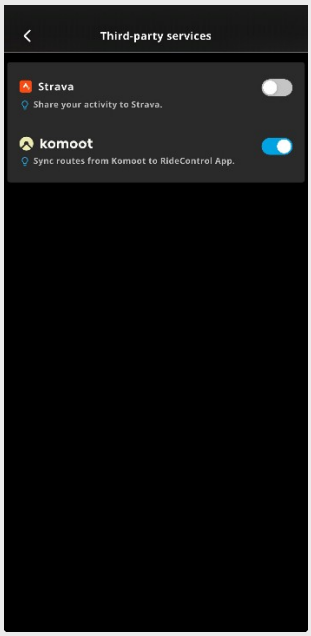
Go to ***More*** 

> Third-party services and switch ***komoot*** on. It will guide you to the KOMOOT authorization page.

Step 2:

Log in to your KOMOOT account and tap ***Grant Access***.







6. E-Bike Setup

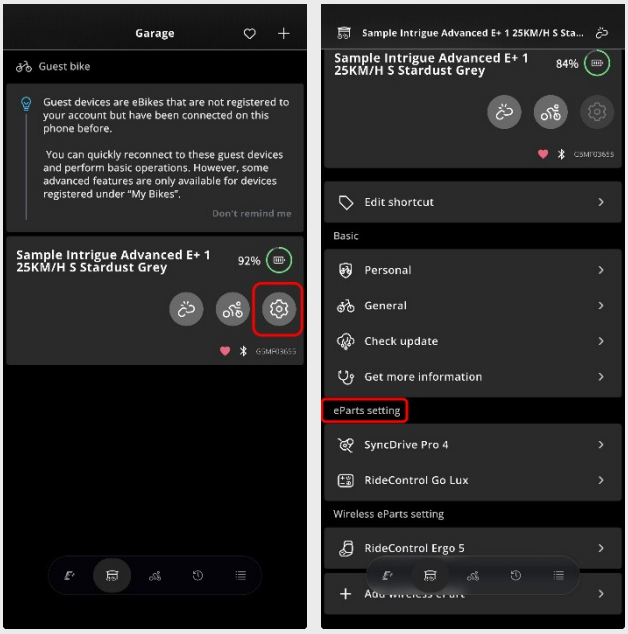
6-1. Remote Settings

RideControl remote settings for E+ System 2.0

This feature is exclusive for supported remote controls

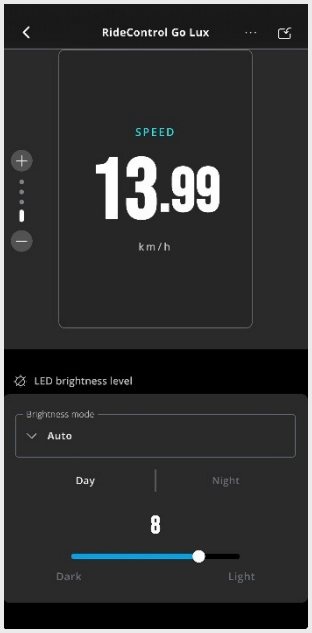
Step 1:

Go to ***Garage*** ***> Click setting icon*** ***> eParts setting.***



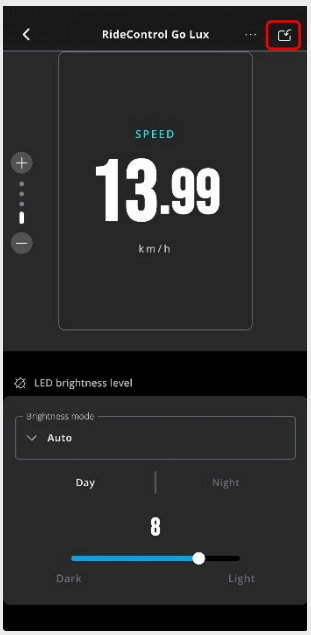
Step 2:

Select ***DAY*** or ***NIGHT*** and adjust the LED brightness slider.



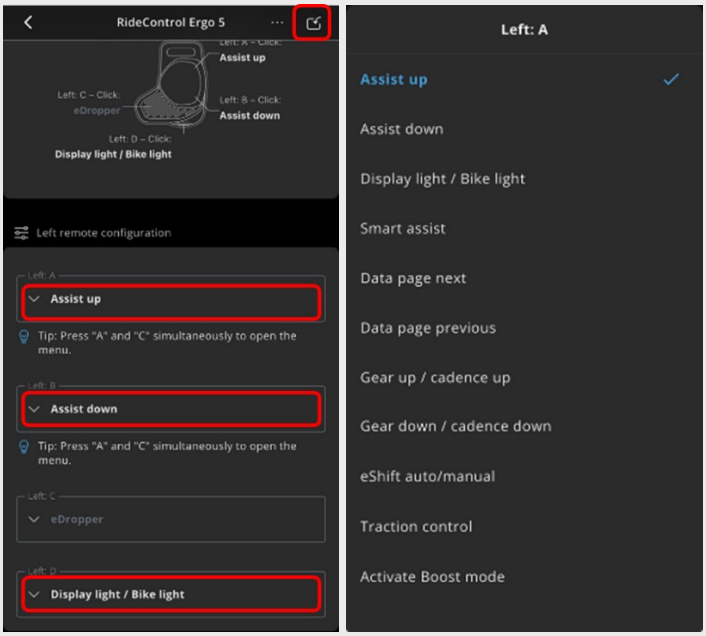
Step 3:

Tap ***Save Icon*** to assign preferred feature configurations.



Step 4:

Select the buttons to be configured, choose a function, and tap ***Save*** .



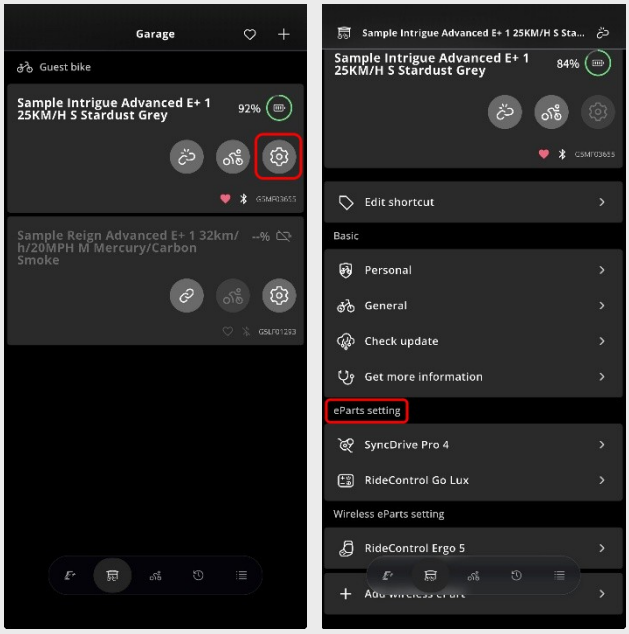
6-2. Display / HMI Settings

6-2-1. RideControl Go Lux display settings for E+ System 2.0

This feature is exclusive for supported E-Bike display

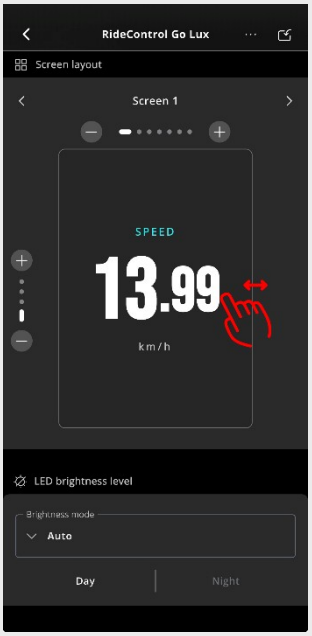
Step 1:

Go to ***Garage***  ***> Click setting icon***  ***> eParts setting.***



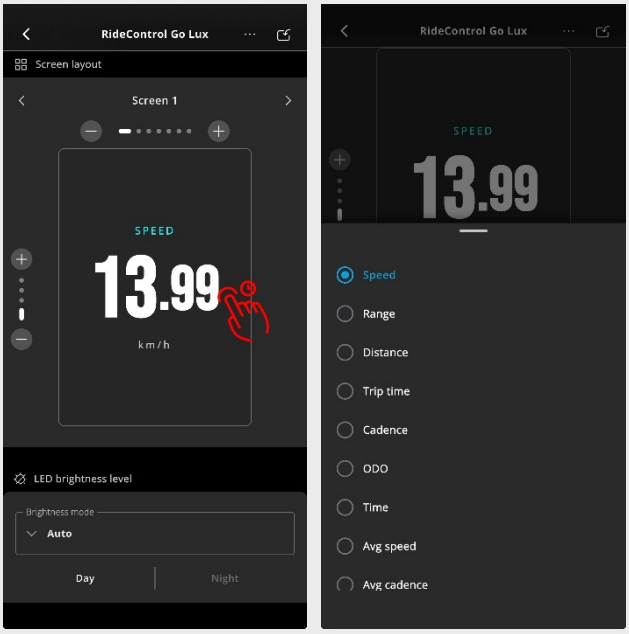
Step 2:

Swipe the pages left & right to your chosen one.



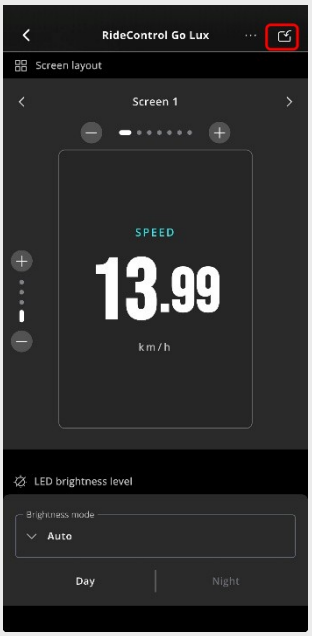
Step 3:

Long-tap any data field to replace the current layout.



Step 4:

Tap ***Save***  at the top right to complete.

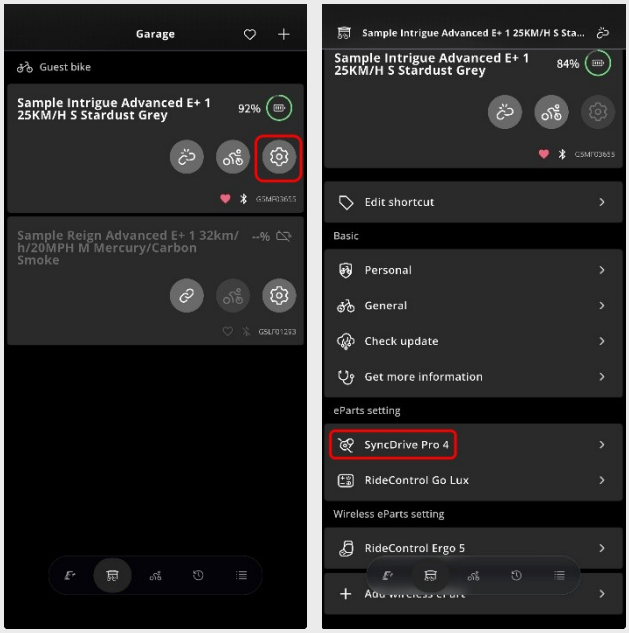


6-3. Motor Tuning

This feature is exclusive for supported drive units

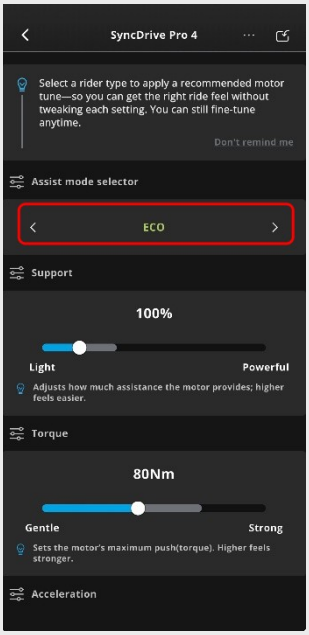
Step 1:

Go to ***Garage***  ***> Click setting icon***  ***> SyncDrive Motor.***



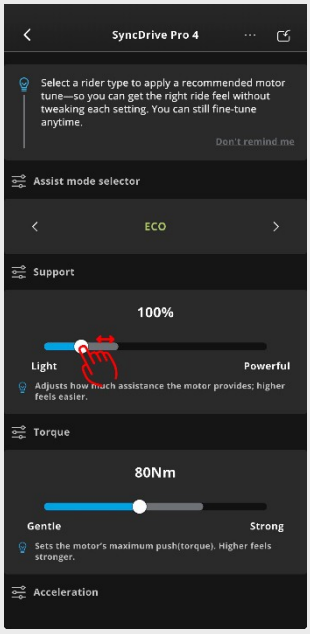
Step 2:

Select Assist mode (***Eco*** to ***Power***).



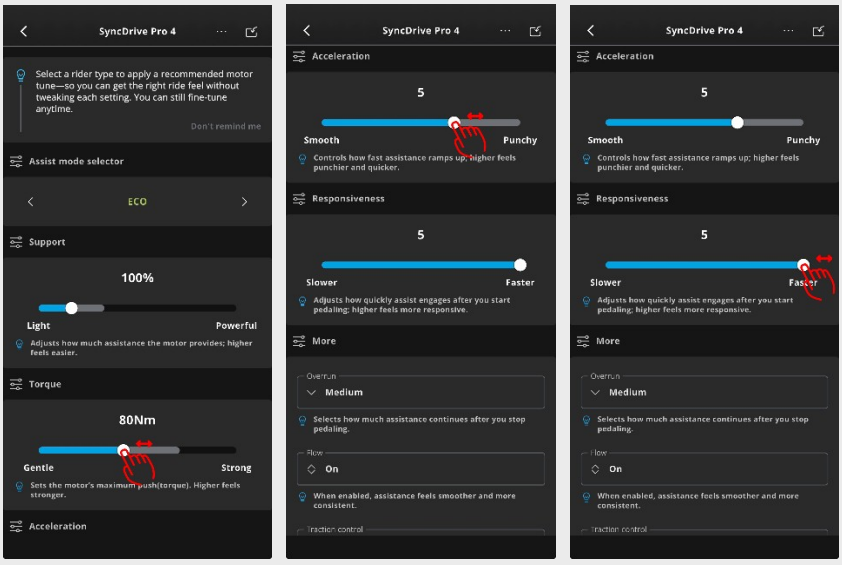
Step 3:

Slide the bar to adjust the Support ratio.



Step 4:

(If supported) Adjust the ***Torque, Acceleration & Responsiveness*** sliders to fit your preference.



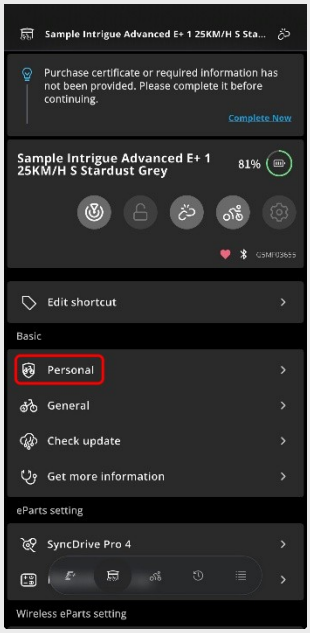
7. eLock

For the security concern, the eLock will only be available on a registered E-Bike connected to the owner's RideControl App. This feature is also SmartGateway 2.0 exclusive and not compatible with all E-Bikes with previous system version.

7-1. Enable eLock

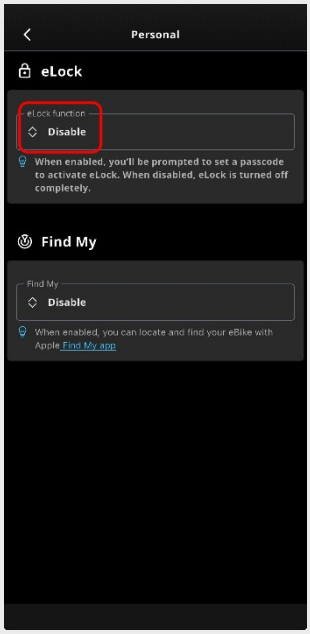
Step 1:

Go to ***Garage***  ***> Personal***.



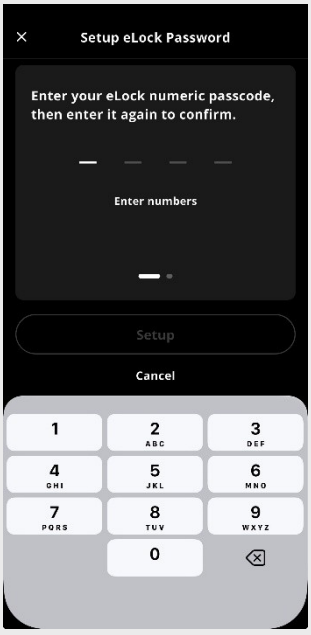
Step 2:

Enable ***eLock***.



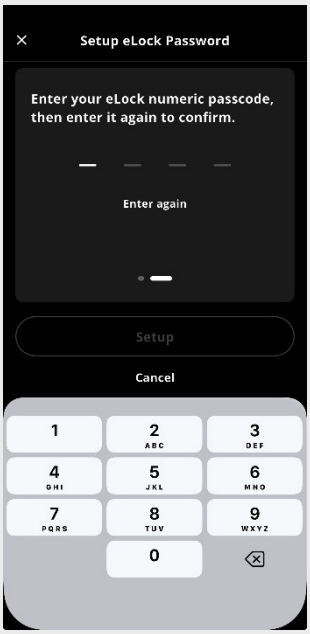
Step 3:

Enter a 4-digit PIN code & tap ***Setup*** and re-enter the PIN.



Step 4:

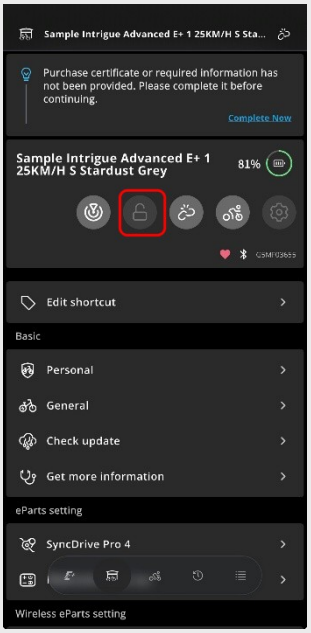
Tap ***Setup*** to finish. This PIN is set for unlocking from the E-Bike remote control.



7-2. Lock / Unlock

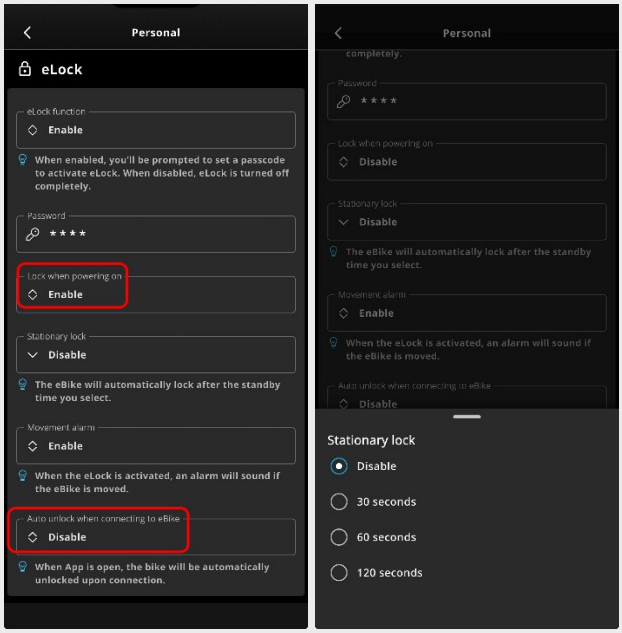
First switch on your E-Bike from the remote, connect with your RideControl App.

Step 1:
Switch ***Lock & UnLock*** on the lock icon at the ***Garage*** page or tap the button at the eLock setup page.

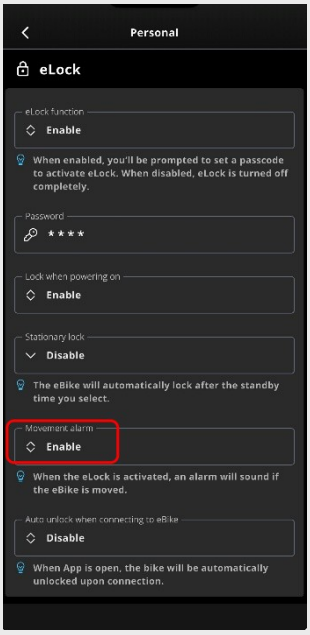


Step 2:
Activate ***Auto lock*** and your bike will be locked automatically when turning off.

Step 3:
Activate ***Stationary lock*** and your bike will be locked automatically when not operated after a period of time.



Step 4:
Activate ***Alarm sound*** to be notified when your E-Bike is moving unlocked.

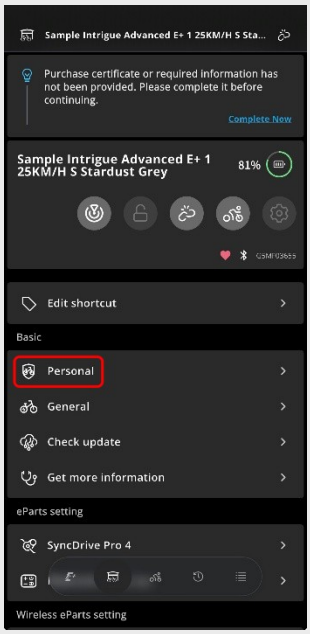


8. Find MY

The E+ system is now supported with Apple Find My features, enable your E-Bike to become an air-tag that can be located through your iOS smart phone.

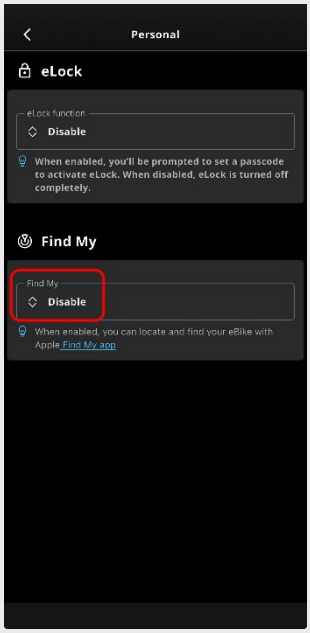
Step 1:

Go to ***Garage***  ***> Personal***.



Step 2:

Enable ***Find My***.



Step 3:

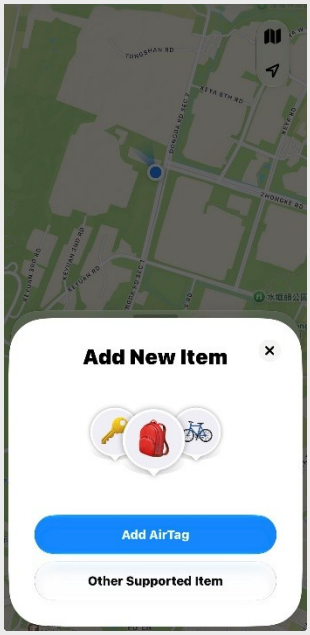
Tap the remote power button 3 times (0.5s intervals).

Step 4:

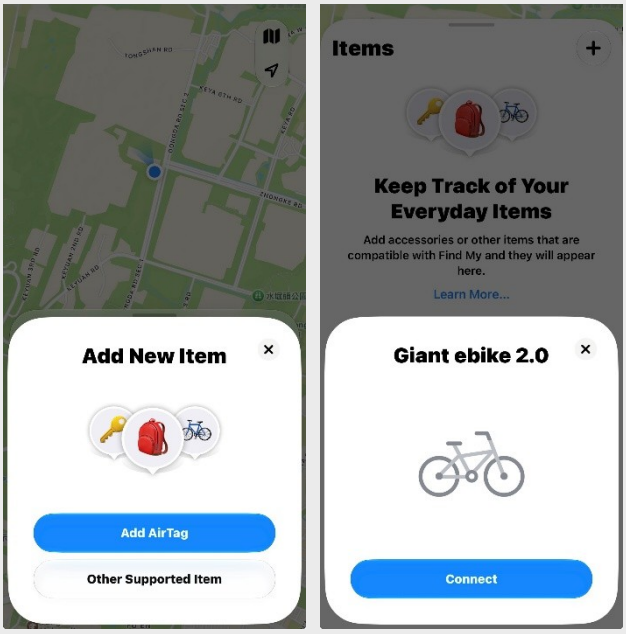
“Pairing enabled” will appear on the display.



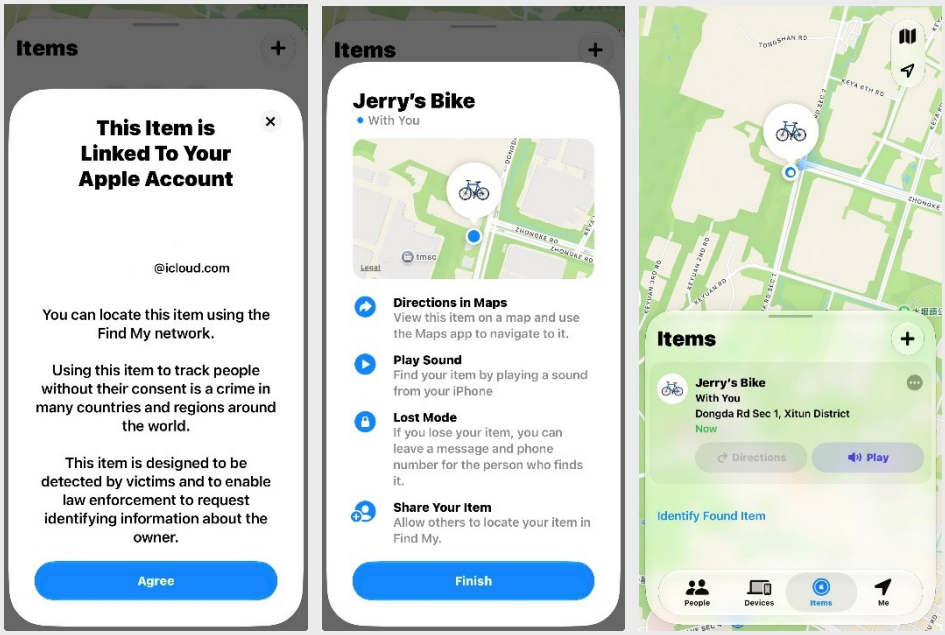
Step 5:
Open the ***Apple Find My*** app.



Step 6:
Tap ***Other Supported Item*** and ***Connect*** Giant ebike 2.0.



Step 7:
Agree to the terms and all is finished, now you can locate your E-Bike.



9. Aegis Tire Checker

The easy add-on design makes it simple to be used on existing inner tube or tubeless system. By integrated with E+ system ecosystem you'll have an instant tire Pressure status check, it'll also notify you when there's an abnormal tire Pressure or a sudden air leakage.

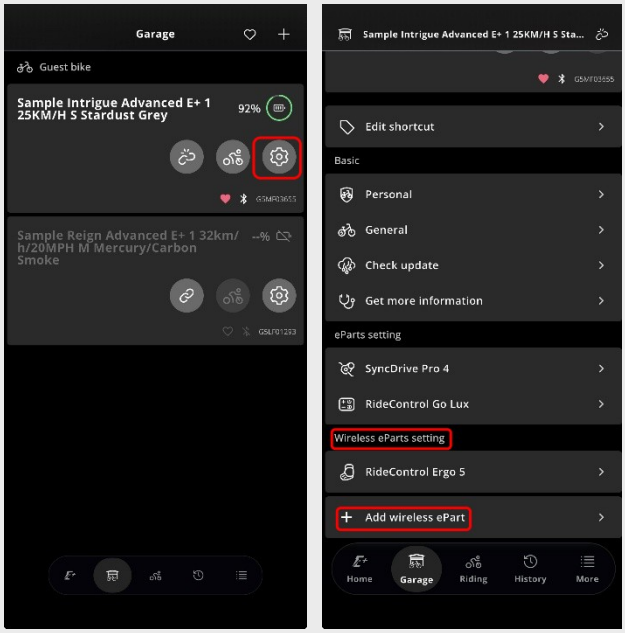
This feature is only available for supported E-Bike with Aegis tire checker

9-1. Pairing

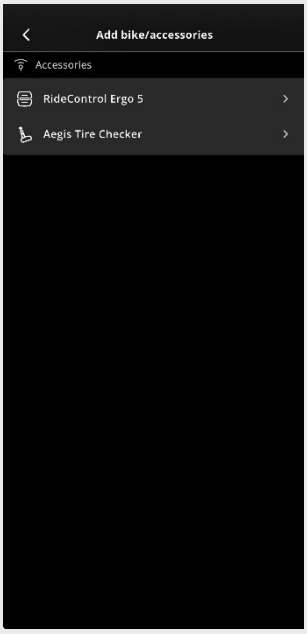
This step is required if you purchase or replace with a new set of tire checker. A new E-Bike comes with tire checker has already been paired at the factory site and is ready to go.

Step 1:

Go to ***Garage*** ***> Click setting icon*** ***> Wireless eParts setting > Add wireless ePart.***

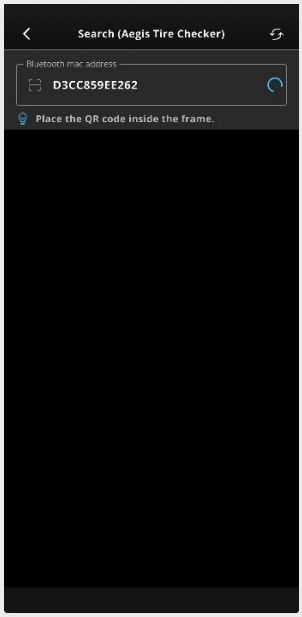


Step 2:
Select ***Aegis Tire Checker***.



Step 3:
Scan QR code (or enter the Bluetooth address manually).

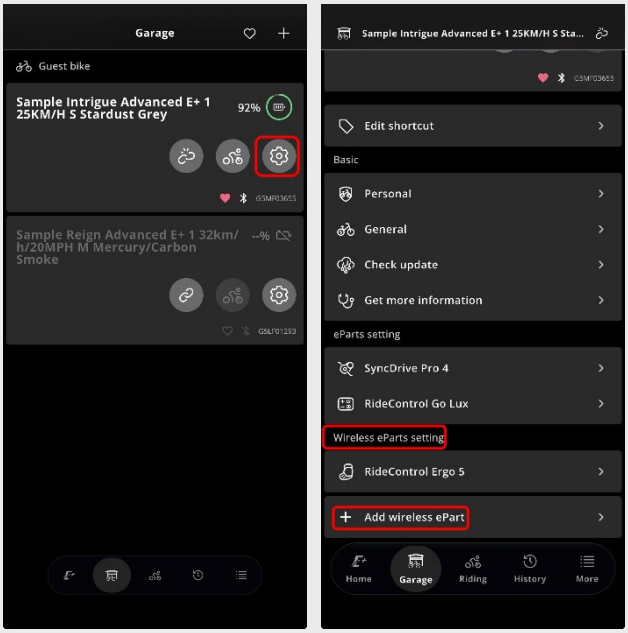




9-2. Settings

Step 1:

Go to ***Garage*** > ***Click setting icon*** > ***Wireless eParts setting > Add wireless ePart.***

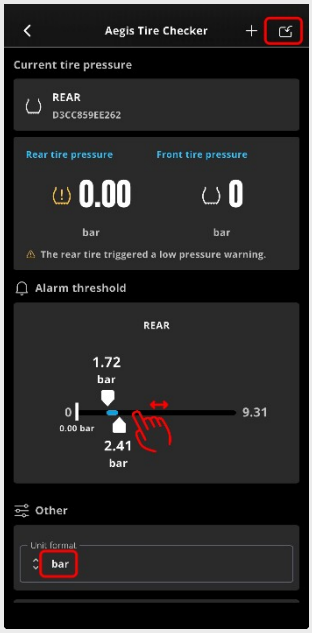


Step 2:

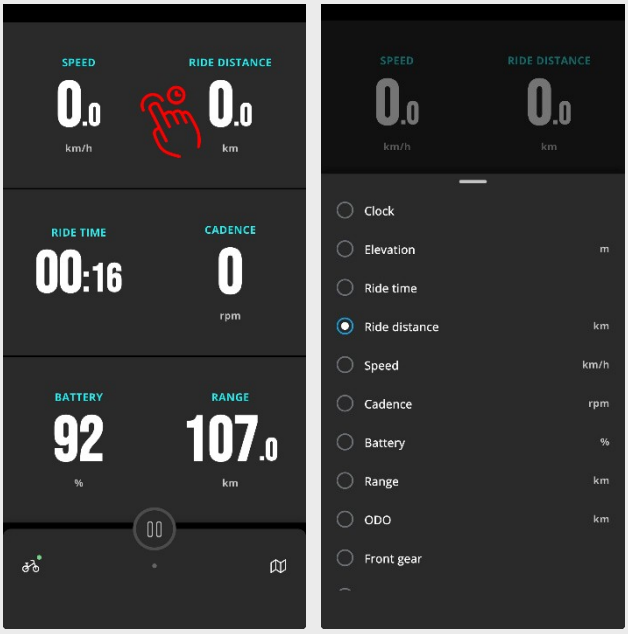
Select unit ***psi*** or ***bar***.

Step 3:

Use the slider to set high/low pressure alarms and tap ***Set*** to save.



Step 4:
Long-tap a data field in Ride Record to display ***Tire Pressure***.





Your ride, fully connected.

Giant Manufacturing Co. Ltd